



CoOper8
Virtual Inventory

Special terms

Content

1	Definitions and Abbreviations	2
2	Service Description	2
3	Access management	2
4	Support	2
5	Service level	2
6	Pricing model	2
7	Data management	3
8	Processing of personal data	3
9	Security	3
10	Termination	3
11	CoOper8's additional obligations	3
12	User organisation's additional obligations	3
13	Additional provisions	3

1 Definitions and Abbreviations

In addition to definitions and abbreviations in the General terms section 1, the following shall apply to the Agreement with regards to the Services covered by these Special terms:

Term	Definition
Company Super user	A person from a given User organization with extended privileges and duties within the Service. For details refer to section 12.
Surplus Handling	Process for handling and re-selling of surplus material
Asset Owner	An organization that holds legal ownership of an asset and is responsible for its value, performance, and long-term management.
Asset Operators	An organization responsible for the day-to-day operation, maintenance, and safe performance of an asset.

2 Service Description

CoOper8 Virtual Inventory (hereafter called "Service") is a solution for exchange of equipment and capital spares between Asset Owners and Asset Operators. The Service gives visibility of material on stock between Asset Owners and Operators using Virtual Inventory.

The solution has functionalities to request material from other Asset Owners and Operators and is set up with a governance for request handling and Surplus Handling.

More information about the Service is available at www.virtualinventory.no

3 Access management

Terms as stated in General terms section 5 – "Access to Services" applies with following additions:

- User administration and access provisioning is managed by Company Super user and/or by CoOper8 support.

4 Support

Support contact info is available on www.virtualinventory.no

5 Service level

Terms as stated in General terms section 6 – "Service Level" applies.

6 Pricing model

Pricing for use of Virtual Inventory is defined in CoOper8's price model document.

7 Data management

7.1 Data sharing principles

Uploaded material data will in general be accessible for other Asset Owners and Operators. Asset Owner and Operators can in decide what material data they will share, and they can in collaboration with CoOper8 limit who can see their data if there are obvious reason for changed data sharing principles.

7.2 Data upload and verification

The Asset Owner and Operators will upload material data to the Service and is responsible for the quality of the provided data.

7.3 Deletion of information

The Asset Owner and Operator can at any time request deletion or removal of material data uploaded to the Service.

7.4 Third party use of data

Third parties may be granted access to the Service subject to approval by the Asset Owners and Operators. In these cases responsible Asset Owner and Operators can limit visibility of material data in Virtual Inventory if needed.

8 Processing of personal data

Terms in the General terms section 8 – “Processing of personal data” applies.

The Service Privacy Policy is available at www.cooper8.no/privacy-terms.

9 Security

Terms as stated in General terms section 9 – "Security" applies.

10 Termination

Terms in the General terms section 11 – “Termination” applies with following additions:

- Upon termination the User organisation will be set to an “Inactive” state.
- Shared material data in Virtual Inventory will be removed from the solution in case of termination.

11 CoOper8’s additional obligations

Terms in the General terms section 16 – “CoOper8’s general obligations” applies with following additions:

- None

12 User organisation’s additional obligations

Terms in the General terms section 17 – “User organisation’s general obligations” applies with following additions:

- Each User organisation shall appoint at least one Company Super user, that is responsible for user administration and access provisioning limited to own internal company Users. The Company Super User(s) will also be the main contact towards CoOper8 regarding the User organisations use of the Service.

13 Additional provisions

None