



Special Terms

for use of the CoOper8 Digital Service
Schedule Analytics



SPECIAL TERMS FOR USE OF THE CoOper8 DIGITAL SERVICE SCHEDULE ANALYTICS

These Special Terms form part of the Agreement between CoOper8 AS ("**CoOper8**") and the **Customer** and set out the service-specific terms and conditions applicable to the Customer's subscription to the CoOper8 Digital Service Schedule Analytics. They supplement and must be read together with:

- (a) the Customer Agreement.
- (b) the General Terms for use of CoOper8 Digital Services.
- (c) the Privacy Policy; and
- (d) the Service Level Agreement.

Capitalised terms used but not defined in these Special Terms shall have the meanings given to them in the General Terms, found at www.cooper8.no. In the event of any conflict between these Special Terms and the General Terms, these Special Terms shall prevail in respect of the Digital Service.

1. Definitions and Abbreviations

In addition to definitions and abbreviations in the General Terms Section 1 (Definitions and Abbreviations), the following shall apply to the Agreement with regards to the Digital Service covered by these Special Terms:

Term	Definition
Company Super User	A person from a given Customer with extended privileges and duties within the Digital Service. For details refer to section 12.
Contractor	A company providing one or more services related to Engineering, Production, Construction and Installation.
Supplier	Similar to Contractor but typically limited to service and equipment deliverables towards a Contractor or toward an Operator directly.

2. Digital Service Description

The Digital Service CoOper8 Schedule Analytics (formerly "ILAP Analytics") delivers reporting-ready schedule data across multiple projects and timelines, serving as a central repository for all internal company schedules. It enables comprehensive schedule analytics and efficient data distribution, independent of the scheduling tools used. The Digital Service is designed primarily for Operators, Contractors, and Suppliers within the Energy Industry.

The Schedule Analytics software is provided as a downloadable component to be installed and operated within each Customer's own IT infrastructure. Deployment, management, and maintenance of the software are the responsibility of the Customer's staff. All necessary installation components will be made available through designated distribution channels as part of the sign-up process.



Key functionalities of Schedule Analytics include:

- a) Reporting differences between schedule versions (Original Baseline, Baseline, Revised Baseline, and Live).
- b) Generating metrics and KPIs to assess schedule quality and status, including delays and scope changes.
- c) Serving as a data source for data lakes.
- d) Linking schedule data with other information types, such as documents.
- e) Enabling big data analysis on extensive datasets.
- f) Future capabilities to provide semantic representations of schedules for integration with triple store databases, facilitating advanced reasoning on schedule data.

More information about the Digital Service is available at [Schedule Analytics – CoOper8](#).

3. Access Management

Terms as stated in the General Terms Section 4 (Access to Digital Services) apply with following additions:

- a) The Customer will be established as a tenant (granted by CoOper8 Service Area Manager).
- b) User administration and access provisioning is managed by the Company Super User.

4. Support

Support contact information is available at [Schedule Analytics – CoOper8](#).

5. Service Level

The Service Level Agreement found at www.cooper8.no applies to the Digital Service.

6. Data Management

Data sources. Manufacturers, Vendors, Suppliers and Contractors provide project specific information into the Digital Service. The Digital Service also uses various sources for enrichment of information, including but not limited to:

- a) POSC Caesar – Reference data library including but not limited to hosting Global Terms and other applicable standards.
- b) ISO: Industrial data ontology (IDO) / Schedule data ontology (SDO)

Data Ownership. All data uploaded to the Digital Service are owned by the Customer, regardless of which Authorised User has entered or uploaded it.

7. Processing of Personal Data

The provisions of Sections 9 (Processing of Personal Data) and 10 (Data Processing Agreement) of the General Terms applies to the Digital Service.

The Privacy Policy, setting out further detail on how personal data is processed in connection with the Digital Service, is available at www.cooper8.no.



8. Security

The provisions of Section 11 (Security) of the General Terms apply to the Digital Service.

9. Termination

The provisions of Section 13 (Termination) of the General Terms apply to the Digital Service.

10. CoOper8's Additional Obligations

Terms in the General Terms Section 7 (CoOper8's General Obligations) applies with no additions.

11. Customer's Additional Obligations

Terms in the General Terms section 8 (Customer's General Obligations) applies with following additions:

- a) Each Customer shall appoint at least one Company Super User responsible for own company's use of the Digital Service that provides first-line support to end users in own organisation and is allowed to contact second-line support.
- b) Customer is responsible for deploying updated versions of the Digital Service components in own internal infrastructure when required according to recommendations/instructions from CoOper8.

12. Additional Provisions

Beyond the terms and conditions set out in these Special Terms and the General Terms, no additional provisions apply specifically to the Digital Service.