



Special Terms

for use of the CoOper8 Digital Service
Virtual Inventory



SPECIAL TERMS FOR USE OF THE CoOper8 DIGITAL SERVICE VIRTUAL INVENTORY

These Special Terms form part of the Agreement between CoOper8 AS ("**CoOper8**") and the **Customer** and set out the service-specific terms and conditions applicable to the Customer's subscription to the CoOper8 Digital Service Virtual Inventory. They supplement and must be read together with:

- (a) the Customer Agreement.
- (b) the General Terms for use of CoOper8 Digital Services.
- (c) the Privacy Policy; and
- (d) the Service Level Agreement.

Capitalised terms used but not defined in these Special Terms shall have the meanings given to them in the General Terms, found at www.cooper8.no. In the event of any conflict between these Special Terms and the General Terms, these Special Terms shall prevail in respect of the Digital Service.

1. Definitions and Abbreviations

In addition to definitions and abbreviations in the General Terms Section 1 (Definitions and Abbreviations), the following shall apply to the Agreement with regards to the Digital Service covered by these Special Terms:

Term	Definition
Asset Operator	An organisation responsible for the day-to-day operation, maintenance, and safe performance of an asset.
Asset Owner	An organisation that holds legal ownership of an asset and is responsible for its value, performance, and long-term management.
Company Super User	A person from a given Customer with extended privileges and duties within the Digital Service. For details refer to section 11.
Surplus Handling	Process for handling and re-selling of surplus material

2. Digital Service Description

The Digital Service CoOper8 Virtual Inventory is a solution for exchange of equipment and capital spares between Asset Owners and Asset Operators. The Digital Service gives visibility of material on stock between Asset Owners and Asset Operators using Virtual Inventory.

The Digital Service has functionalities to request material from other Asset Owners and Asset Operators and is set up with a governance for request handling and Surplus Handling.

More information about the Digital Service is available at [Virtual Inventory – CoOper8](#).



3. Access Management

Terms as stated in the General Terms Section 4 (Access to Digital Services) apply with following additions:

User administration and access provisioning is managed by the Company Super User and/or by CoOper8 support.

4. Support

Support contact information is available at [Virtual Inventory – CoOper8](#).

5. Service Level

The Service Level Agreement found at www.cooper8.no applies to the Digital Service.

6. Data Management

Data sharing principles. Uploaded material data will in general be accessible for other Asset Owners and Asset Operators and Brokers. Asset Owner and Asset Operators can decide what material data they will share, and they can in collaboration with CoOper8 limit who can see their data if there are obvious reason for changed data sharing principles.

Data upload and verification. The Asset Owner and Asset Operators will upload material data to the Digital Service and are responsible for the quality of the provided data.

Deletion of information. The Asset Owner and Asset Operator can at any time request deletion or removal of material data uploaded to the Digital Service.

Third party use of data. Third parties may be granted access to the Digital Service subject to approval by the Asset Owners and Asset Operators. In these cases, responsible Asset Owner and Asset Operators can limit visibility of material data in the Digital Service if needed.

7. Processing of Personal Data

The provisions of Sections 9 (Processing of Personal Data) and 10 (Data Processing Agreement) of the General Terms applies to the Digital Service.

The Privacy Policy, setting out further detail on how personal data is processed in connection with the Digital Service, is available at www.cooper8.no.

8. Security

The provisions of Section 11 (Security) of the General Terms apply to the Digital Service.

9. Termination

The provisions of Section 13 (Termination) of the General Terms apply to the Digital Service. The following additional terms shall also apply:



- a) Upon termination the Customer will be set to an “Inactive” state.
- b) Shared material data in the Digital Service will be deleted from the Digital Service in case of termination.

10. CoOper8’s Additional Obligations

Terms in the General Terms Section 7 (CoOper8’s General Obligations) applies with no additions.

11. Customer’s Additional Obligations

Terms in the General Terms section 8 (Customer’s General Obligations) applies with following additions:

Company Super User. Each Customer shall appoint at least one Company Super User, unless otherwise agreed in the Customer Agreement, who is responsible for user administration and access provisioning limited to the Customer's own internal Authorised Users. The Company Super User shall also be the main point of contact towards CoOper8 regarding the Customer's use of the Digital Service.

12. Additional Provisions

Beyond the terms and conditions set out in these Special Terms and the General Terms, no additional provisions apply specifically to the Digital Service.